

In a gesture of solidarity with customers in Tabasco, Banorte is offering preferential conditions for their loans.

**04 Nov 2007**

Mexico, D.F., November 5, 2007.- Grupo Financiero Banorte has implemented a special program in support of its customers who were affected by the floods in the state of Tabasco.

The program applies to non-delinquent customers up to the September cut-off date. These preferential conditions apply to the following loans:

#### INDIVIDUALS

Housing mortgage loans- considering the importance of the family estate, Banorte will cover 100% of the payments due in November and December 2007 and January 2008, relieving its customers from this responsibility during such period.

Car, payroll and personal loans.- Customers will have the option to defer the November and December 2007 and January 2008 monthly installments until the end of their loan period without past-due charges or penalties.

Credit cards.- Customers will have the option to refrain from paying their balance or minimum payment for the months of November and December 2007 and January 2008, without past-due charges or penalties.

COMPANIES AND AGRICULTURAL & LIVESTOCK PRODUCERS.- A prorroque is granted over the payment of capital and interest corresponding to the amortizations due in November and December 2007 and January 2008.

These plans will help over 6,500 of Banorte's clients in the area with a loan portfolio equal to Ps 1,100 million.

These actions are Banorte's contribution to mitigating the effects of this tragedy. It is gesture of solidarity with its countrymen in need, especially with its customers in the state of Tabasco in these difficult times.

The branches located in Villahermosa and Cárdenas are fully operational and can serve customers' needs while the service in the rest of the branches is restored.

ATMs are working at 65% of their capacity. We hope to increase this percentage gradually as conditions improve.

Online Banking services are operating as usual.