

## Subject: Clarification to the information published in the media

(BMV: GFNORTEO, OTCQX: GBOOY, Latibex: XNOR)

San Pedro Garza García, N.L., June 21, 2017. Regarding the news published today, Grupo Financiero Banorte S.A.B. de C.V. ("GFNorte") confirms that a relationship officer of a branch of Casa de Bolsa Banorte Ixe, S.A. de C.V. ("Casa de Bolsa Banorte Ixe") located in Monterrey carried out irregular transactions that affected a group of clients. Affected clients have been already contacted and were directed case by case towards the Special Service Unit for Clients and Users.

GFNorte reiterates its efforts to protect the legitimate interests of its clients and considers that this event does not affect materially its results of operation.

GFNorte reiterates to the investment public that it expects to continue adopting the best international corporate practices regarding Corporate Governance and information disclosure. The Investor Relations department is available for any inquiry or comment regarding this material event at: <a href="mailto:investor@banorte.com">investor@banorte.com</a> or at the number (55) 1670-2256.